

# CUSTOMER PROBLEM ANALYSIS CHECK

## Suspension Control System Check Sheet

 Inspect's  
Name : \_\_\_\_\_

Customer's Name		Registration No.	
		Registration Year	
		Frame No.	/ /
Date Vehicle Brought In	/ /	Odometer Reading	

Date Problem First Occurred		
How often Problem Occurs		<input type="checkbox"/> Constant <input type="checkbox"/> Sometimes ( times per day, month) <input type="checkbox"/> Once only
Conditions at Time of Problem Occurrence	Weather	<input type="checkbox"/> Fine <input type="checkbox"/> Cloudy <input type="checkbox"/> Rainy <input type="checkbox"/> Snowy <input type="checkbox"/> Various/Others
	Outdoor Temperature	<input type="checkbox"/> Hot <input type="checkbox"/> Warm <input type="checkbox"/> Cool <input type="checkbox"/> Cold (Approx. °F ( °C))
	Place	<input type="checkbox"/> Highway <input type="checkbox"/> Suburbs <input type="checkbox"/> Inner City <input type="checkbox"/> Hill (Up, Down) <input type="checkbox"/> Rough Road <input type="checkbox"/> Others

Symptoms	<input type="checkbox"/> Malfunction in damping force control	<input type="checkbox"/> Anti-roll control does not operate <input type="checkbox"/> Anti-squat control does not operate <input type="checkbox"/> Anti-dive control does not operate <input type="checkbox"/> High speed control does not operate <input type="checkbox"/> Bounding control does not operate <input type="checkbox"/> Others ( )
	<input type="checkbox"/> Malfunction in vehicle height control	<input type="checkbox"/> Vehicle height cannot be changed by operating the height control switch <input type="checkbox"/> High speed control does not operate <input type="checkbox"/> Others ( )
	<input type="checkbox"/> Others	

DTC Check	1st Time	<input type="checkbox"/> Normal Code <input type="checkbox"/> Malfunction Code (Code )
	2nd Time	<input type="checkbox"/> Normal Code <input type="checkbox"/> Malfunction Code (Code )